## 2009 GENERAL SERVICE CONFERENCE WORKSHOP\

Language of The Heart – Keeping It Simple Wednesday, April 29, 2009, 9:00 - 11:00 a.m.

Participants are invited to share on the workshop topic selected by the 2007 Conference, "Language of the Heart – Keeping It Simple." The following questions are intended to facilitate a full and fruitful sharing session:

- 1. How do I "keep it simple" when I share with a newcomer or when making a Twelfth Step call?
- 2. Do I reach out and speak with newcomers who are different from me, e.g. age, gender, race, religion, sexual orientation, etc.?
- 3. When the group conscience is being determined in the group, district, area, at a board meeting or the Conference, do I speak the language of the heart? Do I keep it simple? Do I listen? Am I open to the possibility of changing my mind?